

## Quality Policy

Reliance Life Sciences Pvt. Ltd. is committed to provide high quality, safe and effective products and services to meet the expectations of national and international regulatory agencies and customers.

The vision of Reliance Life Sciences is "Attaining global leadership through innovative and cost-effective solutions for a better life".

Reliance Life Sciences Pvt. Ltd. is committed to:

- achieve highest level of customer satisfaction by maintaining high-quality, safety and efficacy of products and services.
- adhere to applicable current quality management standards and regulatory requirements.
- identify potential errors and institute systems and processes to prevent them.
- pursue excellence through continual improvement in quality management system.

Reliance Life Sciences Pvt. Ltd. is committed to achieve these objectives by:

- communicating this policy to all employees and ensuring that it is accessible to everyone.
- communicating and equipping employees and associates with adequate competencies.
- conforming to specific national and international regulatory requirements for the domain of activity with an effective quality management system in force.
- monitoring quality parameters through internal audits and management reviews.
- promoting a culture of work ethics and data integrity that respects safety, quality and efficacy.
- enabling continuous improvement of procedures and processes.

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